



FOREVER REDWOOD

From the Forest, For the Forest since 1995

866.332.2403 (TOLL FREE); 7am – 7pm Pacific Time, Monday-Saturday

HERITAGE DOORS



CONTENT

I. DESCRIPTION	2
II. SPECIFICATIONS	2
A. Dimensions & Drawings	2
B. Windows or no Windows?	3
C. Finish Options	4
III. ASSEMBLY & CARE	7
IV. MATERIALS	8
V. WARRANTY	8
VI. SHIPPING	9

I. DESCRIPTION

Our Heritage Doors highlight a simple yet alluring design made from our best wood to last the life of your home.

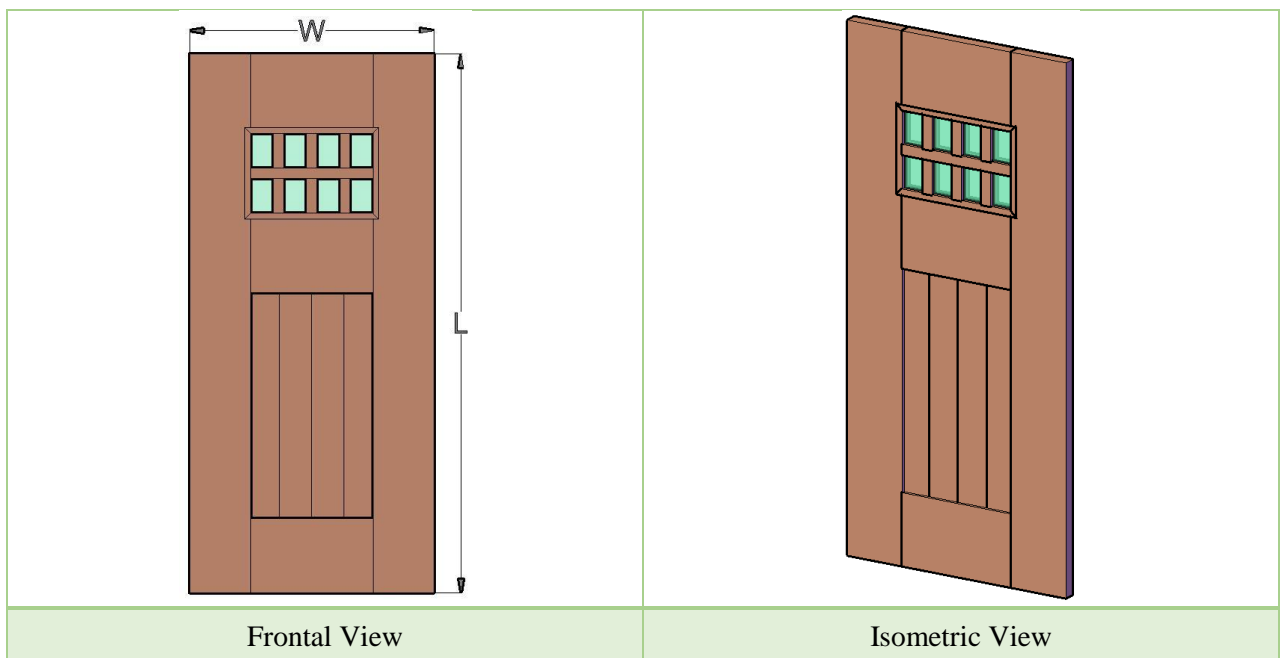
- **Design:** Fine grain, finely finished and built just the way you want us to.
- **Quality:** Expertly constructed with durable, and naturally decay resistant Redwood.
- **Sizes:** Select from width (6ft - 8ft), and height (32" - 48") in a design you require.
- **Customize:** You can choose a window design for viewing or a closed design for maximum privacy under More Options.
- **Assembly:** Ships fully assembled. Just unpack and enjoy.

II. SPECIFICATIONS

A. Dimensions & Drawings

Heritage Doors Dimensions

- Standard size is 6' 8" L x 36" W x 1 3/4" Thick. If you need a different size, just let us know.
- Approx. Weight: 80 lbs.
- The Heritage Patio Gate Door is built with extra wide 2x12's horizontally and 2x9's vertically plus 1x6 tongue and groove pieces in the center.

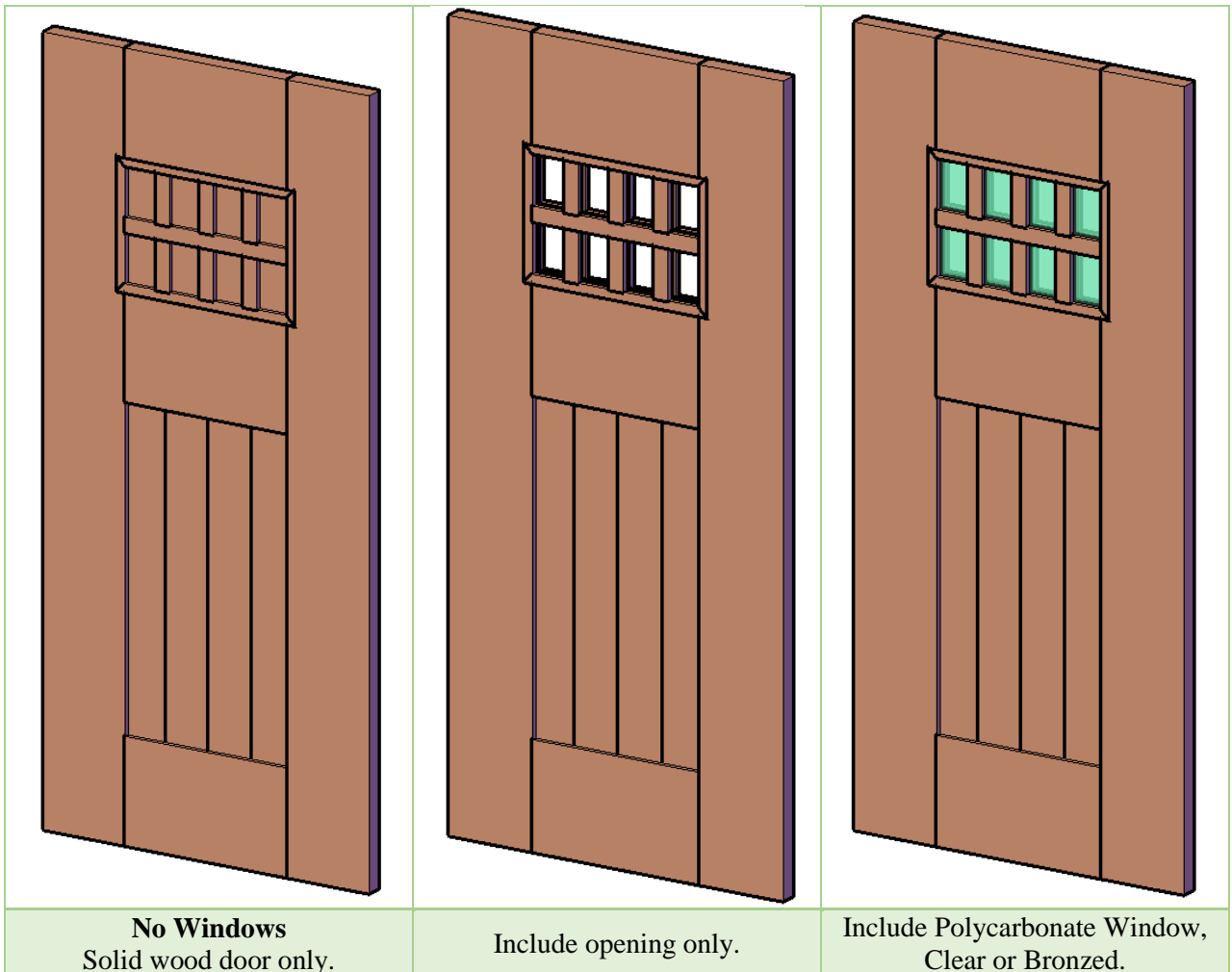


B. Windows or no Windows?

Choose between a window design to allow for viewing or a closed "no window" design. If you choose a window design, you have the option of having us add clear Polycarbonate windows in either a dark bronze or a clear or we can ship the door with the trim pieces unattached so you can secure a decorative glass you purchased locally or elsewhere.

We cannot ship glass. This is why we can only offer a polycarbonate window option in a dark bronze or a clear. If you want glass, we recommend you choose the "Include Openings Only, I will get glass locally" option.

All door orders are drawn prior to building to make sure you have the opportunity to review and adjust dimensions and design details to meet your needs. If you choose to add your own glass, from the final drawings you will approve for your door, you'll be able to easily see the size and thickness of the glass pieces that would fit in your opening.



C. Finish Options

All our furniture ships finely sanded to 220 grit for a smooth to the touch finish.

The most popular finish is our Transparent Premium Sealant. This sealant leaves your furniture looking natural and helps keep the beautiful wood surface colors from fading for several years. We use Sikkens brand finishes because they are the best finishes on the market. For more information about our finishes and how to keep your furniture looking great year after year, please go to: [Care & Finish](#).

Unfinished (fine sanding only):

If you are applying your own stain or want the surface color to fade to a "weathered look" in a few months. We do not recommend you leave your furniture unfinished outdoors for any extended period regardless of wood quality. Outdoor weather changes constantly and it is best to at least seal the wood to protect it from consistently absorbing and losing moisture.

Transparent Premium Sealant - Recommended for Outdoors:

Below are the 5 grades of wood we offer with the Transparent Premium Sealant applied. The color tones shown are close representations of the color your furniture will look like. There is no extra charge for the Transparent Premium Sealant:

				
Douglas Fir (10 yr. Warranty)	Mosaic Eco-Wood (10 yr. Warranty)	Redwood (15 yr. Warranty)	Mature Redwood (20 yr. Warranty)	Old Growth Redwood (30 yr. Warranty)

We also offer the Transparent Premium Sealant with the following stains. There is a small charge for adding these stains because it increases the total amount of coats to 4 with the sealant as the final coats:



Tiger Stripe Effect

Douglas-Fir when stained dark creates a "tiger stripe" effect as shown in this photo. It is beautiful and most customers love it. If you are looking for a dark consistent stain and do not want to see a "tiger stripe effect", please go with any of the Redwood grades for a more consistent stain finish.



Primers

- **Off-White Oil-Based Primer:** If you are painting a light color. We apply two coats so that it is ready for one final coat.
- **Gray Oil-Based Primer:** If you are painting a darker color. We apply two coats so that it is ready for the final coat.

Custom Paints

Custom Paint Finish (go to BenjaminMoore.com):

Have Forever Redwood paint your order any color you like. We prefer to use Benjamin Moore paints because they make excellent quality products and offer a huge selection of paints and colors to choose from.



Benjamin Moore: Black Stain, 2131-10

First select the type of paint you want: Benjaminmoore.com

Then click the colors tab and choose from the almost endless amount of colors offered.

Just select the Custom Paint finish option and in the Comment box enter the type of paint and the name and number of the color you would like. We will confirm your custom paint request within 24 hours of receiving your order and we will order the paint for you and apply per the specified directions. You only need to let us know the type of paint and the color name and number and we will do the rest.

III. ASSEMBLY & CARE

The Heritage Doors ship fully assembled. Just unpack and enjoy.

To download assembly instructions for any of our other items, please go to: [Assembly](#).

Care: Your Forever Redwood Furniture will last for decades in year-round weather without maintenance.

Depending on the wood grade you choose, even with harsh year-round outdoor conditions, you can expect your furniture to last from ten to forty years without maintenance of any kind.

Being outside year round is rough on any woods finish. The surface absorbs UV rays, pollution, constant variations in moisture and temperature and it also oxidizes. This is why most wood just doesn't hold up and the surface color slowly changes towards a silver patina over the years. But, with Forever Redwood, you don't have to worry. The silver patina is surface deep only (less than 1/64") and is not indicative of decay. Your set will last decades and is not compromised in any way by the surface color change. For example, we keep our display items as is without refinishing to show off this natural aging (we like the patina!).

Although Forever Redwood is maintenance-free, we recommended you take a few minutes as needed to clean by either hosing down and/or brushing/dusting away accumulated debris (no soap or chemicals needed). If you'd like to keep your set looking its best for decades, please go to: [Care and Finish](#).

IV. MATERIALS

The secret to outdoor longevity begins and ends with the wood. We use generous amounts of the most decay resistant wood available. We encourage our customers to compare photos of our items side by side with any competing product. Thickness counts. Furniture that is thin and light simply won't last in the year round weather.

To keep your furniture beautiful, we use only stainless steel hardware and the highest quality stains and sealants. We use only the Sickens brand of sealants.

Our primary customer has always been the homeowner that appreciates spending a bit more for quality that will last decades.

Our products are installed with organizations that appreciate longevity like the U.S. Forest Service, U.S. military installations, State and City parks, golf clubs and hotels.

We are favored by many landscape architects and contractors because they can count on exceptional quality and quick personal service to complete projects.

We build each item by hand. This insures your set is finely finished and carefully inspected. Old-fashioned hand building also allows us to adjust the size or design of any item to fit your needs.

Because we are a forestry company, we can offer 5 exceptional wood grades to choose from our carefully managed forests with warranties of up to 30 years against decay in any weather. [Click for more about our 5 wood grades.](#)

V. WARRANTY

Wood decay is warrantied up to 30 years depending on the wood grade. No other outdoor furniture manufacturer has warranties like this. The key is the excellent quality of our wood and the extra-thick timber designs of all our pieces.

Wood Grades and Decay Warranty:

- Douglas-fir: 10 years
- Mosaic Eco-Wood: 10 years
- Redwood: 15 years
- Mature Redwood: 20 years
- Old-Growth Redwood: 30 years

Forever Redwood stands behind its products. We are committed to quickly resolving any issues that might occur. For more information please see our [Warranty](#) page.

VI. SHIPPING

We offer 4 Shipping Options in the U.S.:

- Rush Shipping (ships in 2 weeks).
- Priority Shipping (ships in 4 weeks).
- Free Shipping in the Continental U.S. (ships in 6 weeks).
- Wait & Save in the Continental U.S. (ships in 12 to 14 weeks) - Free Shipping plus 5% off on your order.

Notes for Orders requiring drawings or approvals:

All Shade Structure orders (Pergolas, Pavilions, Gazebos and Arbors) require drawings to make sure all details are agreed upon prior to building and to give our customers the ability to customize their structures to meet their needs. We also sometimes make custom changes to Swings, Planters, Benches, Tables and other standard production items per customer requests. If your order has a custom detail or is a shade structure, you will receive your first drawings via email within 5 business days of receiving your completed order with a deposit.

We will go back and forth with you as needed to fine tune the design to your liking prior to building it. Once you sign off on your drawings, your timeline for shipping will begin. Please keep this in mind. If you need a Rush Order and also drawings, it is best you call in your order so that we can organize ourselves to both complete your drawings on an expedited basis and meet your shipping deadline.

Yes, you can have free shipping plus save 5% off your order! We carefully hand build each Forever Redwood item. When you choose a longer ship out date, you give us more time to build. This lowers our cost and we pass the savings to you. If you choose the Wait & Save Shipping option and prefer we ship out a specific date (up to 6 months in advance), just enter the date in the Comment Box at Checkout. If no note is included, we'll ship in 3 months.

Orders ship from San Diego, CA. Add 3 to 6 business days' transit time (depending on location).

We ship to any country. Canada orders ship in 6 weeks. To see Canadian shipping costs, just add item to cart.

For orders outside the U.S. or Canada, just enter your country in the shipping information section at checkout or in the shopping cart to see your freight cost. We ship outside the U.S. or Canada in 6 weeks. For all international shipments, the shipping companies handle any customs paperwork and then contact you to arrange delivery.

Assembly Service Available Nationwide: All orders over \$3,000. in size can choose to have Forever Redwood assemble for you. Just choose White Glove Service in the Shopping Cart or at Checkout. For more information on White Glove, please go to: [WHITE GLOVE](#).

If you are artistically inclined, the crating makes a great canvas too.



Lion of the Tribe of Juda by Patricia Vallejo